

José Maria Alegre De Mendonça

FULL STACK DEVELOPER

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PROFESSIONAL SUMMARY

Highly organized and detail-oriented team player with exceptional multitasking abilities and a keen eye for accuracy. Proven track record of successfully managing multiple projects and deadlines while maintaining a positive attitude. Dependable and reliable, with a willingness to take on added responsibilities to meet team goals. Seeking a full-time position that offers professional growth opportunities and utilizes my interpersonal, time management, and problem-solving skills.

WORK HISTORY

Capgemini - Salesforce/MuleSoft Developer

Évora, Portugal
02/2023 - Current

- Proved successful working within tight deadlines and a fast-paced environment.
- Adaptable and proficient in learning new concepts quickly and efficiently.
- Develop custom solutions using Salesforce and MuleSoft for clients in various industries.
- Collaborate with cross-functional teams to ensure timely and accurate project delivery.
- Troubleshoot and resolve issues in Salesforce and MuleSoft platforms.

Manpower - Telemarketing

Porto, Portugal
03/2021 - 11/2023

- Handled high-volume telemarketing operations with expert use of client management software and computer dialing.
- Displayed excellent sales skills and understanding of how to leverage abilities to exceed quotas.
- Answered calls, took messages, and transferred calls to correct individuals.
- Answered questions about company offerings with knowledgeable responses about products and services.
- Completed daily cold calling and outreach to build sales pipeline.

Securitas Direct by Verisure - Salesman

Évora, Portugal
06/2020 - 12/2020

- Used consultative sales techniques to understand customer needs and recommend relevant products and services.
- Showcased product features to customers and discussed technical details to overcome objections and lock in sales.
- Increased sales by offering advice on purchases and promoting additional products.
- Upheld high standards of customer service by promoting and upselling new products and services.

ACCOMPLISHMENTS

Champion by Rugby Clube Montemor (2012)
Champion by Rugby Clube Badajoz (2018)

EDUCATION

12/2021 - 02/2023

IEFP

CET: Information Systems Technologies And Programming
Information Systems Development:
Databases Networking and Security
Programming Languages (C, Java, C#, .NET, HTML, CSS, JS, PHP, Android, OOP, JSON, AJAX, JQuery) + systems integration
Integrated IS final project.

09/2014 - 08/2019

Universidade De Évora
Évora

Bachelor of Science: Sociology

SKILLS

HTML/CSS/JavaScript/SQL/PHP

Salesforce

MuleSoft

Problem-Solving

Agile methodology/

LANGUAGES

Portuguese

English

Spanish

INTERESTS

Rugby

Music

Programming